TALK ON "TECHNOLOGY IN THE MODERN CONSTRUCTION WORKSPACE"
Organised by Information and Communications Technology Special Interest Group (ICTSIG), IEM

BEM Approved CPD/PDP Hours: 2   Ref. No: IEM19/HQ/097/T

Day/Date:	**21 March 2019, Thursday**
Time:	**5.30 pm – 7.30 pm**
Venue:	**Auditorium Tan Sri Prof. Chin Fung Kee** **Third Floor, Wisma IEM, Petaling Jaya, Selangor**
Speaker:	1. **Mr. Chui Joo Seng** 2. **Mr. Derrick Yap**

SYNOPSIS

Topic 1: IT Service Delivery 2.0

In order for IT organizations to survive and thrive in today's world and into the future, they need to focus on evolving their organization and its processes to support new requirements, while still delivering on the old ones. To help companies assess their IT management maturity and roadmap, we can refer to the Mid-sized Enterprise Maturity Model, which offers documented and well-understood value to the business and actively participates in business strategy creation and execution.

Topic 2: Technology in the Modern Construction Workspace

In today's challenging era, businesses have to be more productive than ever, to stay competitive. It is of utmost importance for business leaders and managers to find ways to better empower employees, and remove barriers that stand in the way of effective collaboration. Gaps can be minimized by adopting new technology that promotes communication and collaboration between employees, and companies will be able to reap benefits by digitally transforming their companies 'operations.

BIODATA OF SPEAKER

Chui Joo Seng graduated with a degree in computing from University of Bolton. He has more than 15 years experience in the ICT industry ranging from technical to business forefront. JS Chui specializes in assisting IT departments to operate more effectively by moving it up the ICT maturity model. It has resulted in improvement of service delivery at a lower operating cost. He has experience in working with SME to large organization with more than 20,000 computer users.

Derrick Yap is a Microsoft-certified engineer with excellent deployment and migration skills on Microsoft Messaging solutions. He completed his studies in the field of information technology ("IT") at Stamford College. He continues to improve his professional skills and knowledge by educating himself with Microsoft's very own Cloud Platform University, to keep up to date with the latest Microsoft technologies. He has approximately seven years of experience in the IT industry. At his current company, he has assisted many partners and customers to increase productivity and improve collaboration with modern workspace and digital transformation technology. He has conducted many presentations and workshops, including Association of Chartered Certified Accountants ("ACCA") events, a MS CSP CLOUD roadshow, a MS M365 Partner event, and Crayon Workshop.

Ir. Chai Chen Sing
Chairman,
Information and Communicatons Technology Special Interest Group, IEM
Session 2018/2019

ANNOUNCEMENT TO NOTE

FEES
(Effective 1st October 2017)

IEM Members
- Registration Fee : **FOC**
- Administrative Fee :
  Online   :RM 15
  Walk In   :RM 20

Non-Members
- **Registration Fee   :RM 50**
- **Administrative Fee :RM 20**

- Limited seats are available on a "first come first served" basis (maximum 100 participants).
- To secure your seat, kindly register online at www.myiem.org.my

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